



## **Working Well Together**

At Rudyard Kipling Primary School we are extremely fortunate to have supportive parents and carers who recognise that educating children effectively involves a strong partnership between parents, staff and the wider school community. We welcome and encourage parents / carers to participate fully in the life of our school, so that we can continue to fulfil our vision that *'Together we will help each other to achieve our best'*.

### **The purpose of this code of conduct is -**

- To provide the expectations around the conduct of all parents, carers and visitors connected to our school.
- To be committed to resolving difficulties in a constructive manner.
- To set a good example of own behaviour.

### **Rudyard Kipling Primary School & Nursery expect parents / carers to –**

- Be polite and professional
- Work together with the school for the benefit of all our children using the channels outlined above to communicate with the school, in order to promote collaborative and solution focused outcomes
- Treat our staff with respect at all times when communicating in person, email or on the phone
- Set a good example in speech, conduct and behaviour when on the school premises
- Respect and model the school's caring ethos by positively promoting mutual respect and inclusion
- Promote the good behaviour of your own children
- Familiarise yourself with all school policies and agree to abide by them for the benefit of all

### **In order to support a peaceful and safe school environment the school will not tolerate –**

- Disruptive behaviour, threats, loud or abusive language or physical aggression towards staff, governors, visitors to the school, or other parents / carers
- Disturbing school staff whilst they are supervising children or which interferes with the operations of a classroom, office or other area of school grounds
- Sending abusive or threatening emails / other written communication (including social media) / phone calls / voicemail to anyone within the school community
- *'Think before you post'* - The use of social media to inappropriately deal with complaints about the school, or to publicly campaign or bring an issue to the attention of the public
- The use of physical aggression towards another adult or child
- Parents / carers taking disputes between children into their own hands and approaching children.

**If any of these behaviours occur, the school may feel it is necessary to take action by contacting the appropriate authorities and / or banning parents/carers from entering the school grounds.**

**It is important for parents and carers to make sure any persons collecting their children are aware of this policy.**

**We trust that parents and carers will assist our school with the implementation of this code of conduct.**

**Any queries emailed to the school through [admin@kipling.brighton-hove.sch.uk](mailto:admin@kipling.brighton-hove.sch.uk) will be responded to during the school working day – Monday – Friday 8.30 – 3.30 pm. In the event that you feel your queries have not been addressed or resolved, please follow the Complaints Procedure, which is in the Complaints Policy on the school website.**

**We thank you for your continuing support of the school.**